#### **Use Your Card:**

- Check out materials or access the Internet at any Hillsborough County Public Library Cooperative location.
- Download or stream books, music, and movies, or access premium subscription databases for FREE from any device.

## **Confidentiality:**

- Privacy of library records is required by Florida Statutes, Chapter 257.261.
- No records of materials borrowed or requested are kept once the materials have been returned.
- A library card or photo ID is required to get information about your account in person; a library card number is required to get information by phone.

## **Renewing or Replacing Cards:**

- Cards expire every three years and may be updated with proof of address and photo ID.
- Notify the library promptly if your card is lost or stolen. Cardholders are responsible for all fees charged to their account.

## **Children Under Age 17:**

- A parent or legal guardian is responsible for all fees charged.
- Access to unrated or R-rated DVDs is restricted unless a parent or legal guardian gives permission.
- Access to the Internet is restricted unless a parent or legal guardian gives permission or the child completes the NetSmartz Internet Safety program.
- The parent or legal guardian listed on the child's account can make changes at any time by visiting your local library with a photo ID.

## **Other Conditions:**

- The library is not responsible for the operation of or any damage to your equipment while using audio, video, or other materials borrowed.
- The library reserves the right to impose other limits on loan periods or the number of items that can be checked out.

Hillsborough County Public Library Cooperative (813) 273-3652 | www.HCPLC.org

# Using Your Library Card









# Your library card... access to everything you need.

# **Checkout Guide**

Item Type	Borrow Up To	Keep It For	Renew It	Grace Period	Request Up To	Overdue Fines
Books, Audio, Magazines	35	21 days	Twice	8 days	35	None
Digital Materials	Varies	Varies	Varies	None	Varies	None
DVDs	35	7 days	Twice	8 days	35	None
Kits, Equipment, Technology	Varies	7 days 21 days	Cannot be renewed	Varies	Varies	None

# **Checking Out and Returning Materials:**

- To check out materials, a card must be in good standing.
- Receipts with due dates are issued at checkout.
- Most materials may be returned to any Hillsborough County Public Library Cooperative location.
- Kits, equipment, and technology must be returned to the same library as checked out.
- The maximum (total) number of items available for checkout is 35.

# **Renewing Materials:**

- Most materials will be automatically renewed two days before the due date unless requested by another customer or the maximum renewal limit has been reached.
- Renew materials at HCPLC.org or call the automated renewal line at (813) 307-4465.

## **Requesting Materials:**

- To request materials, a card must be in good standing.
- Most library materials may be requested and picked up at any location.
- Notification is sent when requested materials are available.
- Materials being held must be checked out with the same library card that was used to place the request.
- Hillsborough County residents can also make Interlibrary Loan requests.

## Fees:

- Reminders will be sent by phone, text, or email.
- Lost or damaged materials are billed at full cost.
- No additional materials may be checked out until materials are returned or fees paid.

For more information call (813) 273-3652 or visit www.HCPLC.org.